



Ciox has been contracted by Grand View Health to release patient health information to requestors. Below are the standard patient requestor fees for producing a copy of a medical record.

Access Fees for PATIENTS ONLY:

Records Delivered Electronically:

- \$6.50 if the record is on file with GVH in electronic format.
- \$0.07 per page if the record is on file with GVH in paper format.
- \$6.50 + \$0.07 per page if the record is on file with GVH in paper and electronic format.

Records Delivered on Hard Copy:

- \$0.12 per page if record is on file with GVH in paper format.
- \$0.90 + \$0.05 per page if record is on file with GVH in paper and electronic format.

United States postage fees and PA state taxes apply.

Please allow up to 14 days for processing. There is no charge for continuity of care if records are sent directly to your physician.