

	CUSTO	MER PREFERRED CARE (Home Host)		AETNA PREFERRED CARE	NO	N-PREFERRED CARE
Deductible (per calendar year)	\$300	Individual	\$500	Individual	\$1,000	Individual
	\$900	Family	\$1,500	Family	\$3,000	Family
All covered expenses, excluding prescription	drugs, accun	nulate toward both the prefe	erred and no	on-preferred Deductible.		-
Unless otherwise indicated, the Deductible m						
The family Deductible is a cumulative Deduct				can be met by a combinatio	on of family me	embers; however no single
ndividual within the family will be subject to n		individual Deductible amou				
Member Coinsurance	10%		30%		50%	
Applies to all expenses unless otherwise stat						
Payment Limit (per calendar year)	\$1,200	Individual	\$2,000	Individual	\$5,000	Individual
	\$3,600	Family	\$6,000	Family	\$15,000	Family
All covered expenses excluding prescription Certain member cost sharing elements may	not apply towa	ard the Payment Limit.				
Only those out-of-pocket expenses resulting	from the appl	ication of coinsurance perce	entage, and	d deductibles (except any p	enalty amoun	ts) may be used to satisfy
he Payment Limit.						
The family Payment Limit is a cumulative Pay	/ment Limit fo	r all family members. The	family Payn	nent Limit can be met by a	combination of	of family members: however
	ubject to more					,,
no single individual within the family will be su	ubject to more					
no single individual within the family will be su Lifetime Maximum	ubject to more					,
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated.	ubject to more	than the individual Payme		ount.		nal: 110% of Medicare
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated.		than the individual Payme	nt Limit amo	ount.	Professio	
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred		than the individual Payme	nt Limit amo	ount.	Professio Facility: 7	nal: 110% of Medicare 150% of Medicare
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection	Not applic	than the individual Payme	nt Limit amo	ount.	Professio	nal: 110% of Medicare 150% of Medicare
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre	Not applic	e than the individual Payme	Not appli Optional	ount.	Professio Facility: ² Not applie	nal: 110% of Medicare 150% of Medicare cable
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre	Not applic Optional d care must b	e than the individual Payme cable	Not appli Optional	ount. icable efits paid for that care. Cer	Professio Facility: ⁻ Not applie tification for H	nal: 110% of Medicare 150% of Medicare cable
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre Treatment Facility Admissions, Convalescent	Not applic Optional d care must b t Facility Adm	e than the individual Payme cable be obtained to avoid a reduction issions, Home Health Care	Not appli Optional	ount. icable efits paid for that care. Cer	Professio Facility: ⁻ Not applie tification for H	nal: 110% of Medicare 150% of Medicare cable
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements -	Not applic Optional d care must b t Facility Adm benefit up to None	e than the individual Paymer cable be obtained to avoid a reduc issions, Home Health Care, \$1000 maximum	Not appli Optional Ction in bene Hospice C	ount. icable efits paid for that care. Cer are and Private Duty Nursi	Professio Facility: ⁻ Not applie tification for H	nal: 110% of Medicare 150% of Medicare cable lospital Admissions,
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre Treatment Facility Admissions, Convalescent separately to each type of expense is 50% of	Not applic Optional d care must b t Facility Adm benefit up to None	e than the individual Payme cable be obtained to avoid a reduction issions, Home Health Care	Not appli Optional Coptional Hospice C	ount. icable efits paid for that care. Cer	Professio Facility: Not applie tification for H ng is required None	nal: 110% of Medicare 150% of Medicare cable lospital Admissions,
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre Treatment Facility Admissions, Convalescent separately to each type of expense is 50% of Referral Requirement	Not applic Optional d care must b t Facility Adm benefit up to None CUSTC	e than the individual Paymer cable be obtained to avoid a reduction issions, Home Health Care, \$1000 maximum	Not appli Optional Coptional Hospice C	ount. icable efits paid for that care. Cer care and Private Duty Nursi AETNA	Professio Facility: Not applie tification for H ng is required None NO	nal: 110% of Medicare 150% of Medicare cable lospital Admissions, d - excluded amount applied
no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre Treatment Facility Admissions, Convalescent separately to each type of expense is 50% of Referral Requirement PREVENTIVE CARE Routine Adult Physical Exams/	Not applic Optional d care must b t Facility Adm benefit up to None CUSTC	e than the individual Paymer cable be obtained to avoid a reduction issions, Home Health Care, \$1000 maximum CMER PREFERRED CARE (Home Host)	Not appli Optional Coptional Hospice C	ount. icable efits paid for that care. Cer care and Private Duty Nursi AETNA PREFERRED CARE	Professio Facility: Not applie tification for H ng is required None NO	nal: 110% of Medicare 150% of Medicare cable lospital Admissions, d - excluded amount applied
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no single individual within the family will be su Lifetime Maximum Unlimited except where otherwise indicated. Payment for Non-Preferred Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-Preferre Treatment Facility Admissions, Convalescent separately to each type of expense is 50% of Referral Requirement PREVENTIVE CARE Routine Adult Physical Exams/	Not applic Optional d care must b t Facility Adm benefit up to None CUSTC Covered older.	e than the individual Paymer cable be obtained to avoid a reduction issions, Home Health Care, \$1000 maximum CMER PREFERRED CARE (Home Host)	Not appli Optional Coptional Hospice C None	ount. icable efits paid for that care. Cer care and Private Duty Nursi AETNA PREFERRED CARE	Professio Facility: 7 Not applie tification for H ng is required None NOne 50% after	nal: 110% of Medicare 150% of Medicare cable lospital Admissions, d - excluded amount applied N-PREFERRED CARE



PLAN DESIGN & BENEFITS

	PROVIDED BY AETNA LIFE I	NSURANCE COMPANY	
Routine Gynecological Care Exams	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
Includes Pap smear and related lab fees			
Routine Mammograms	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
Women's Health	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
Includes: Screening for gestational diabetes,			
Human Immunodeficiency Virus, screening a	nd counseling for interpersonal and dome	estic violence, breastfeeding support, su	upplies, and counseling.
Contraceptive methods, sterilization procedur	es, patient education and counseling. Lin	nitations may apply.	
Routine Digital Rectal Exam / Prostate-	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
specific Antigen Test			
For covered males age 40 and over.			
Colorectal Cancer Screening	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
For all members age 50 and over.	,		
Routine Eye Exams	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
1 routine exam per 12 months.			
PHYSICIAN SERVICES	CUSTOMER PREFERRED CARE	AETNA	
	(Home Host)	PREFERRED CARE	NON-PREFERRED CARE
Office Visits to PCP	10% after deductible	30% after deductible	50% after deductible
Office Visits to PCP Includes services of an internist, general physical	sician, family practitioner or pediatrician.	30% after deductible	
Includes services of an internist, general physical services of an internist, general physical services of the service service service service services of an internist, general physical services of an internist, general services of a	sician, family practitioner or pediatrician. 10% after deductible	30% after deductible	50% after deductible
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i	30% after deductible f the physician is not the member's sele	50% after deductible ected PCP.
Includes services of an internist, general physical services of an internist, general physical services of the service service service service services of an internist, general physical services of an internist, general services of a	sician, family practitioner or pediatrician. 10% after deductible	30% after deductible	50% after deductible
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i	30% after deductible f the physician is not the member's sele	50% after deductible acted PCP. Covered according to standard claim
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived	50% after deductible ected PCP. Covered according to standard claim practice.
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived Covered as either PCP or specialist	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist	50% after deductible ected PCP. Covered according to standard claim practice.
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity Allergy Testing Allergy Injections	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit	50% after deductible ected PCP. Covered according to standard claim practice. 50% after deductible
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity Allergy Testing	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, ir Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit CUSTOMER PREFERRED CARE	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit AETNA	50% after deductible acted PCP. Covered according to standard claim practice. 50% after deductible 50% after deductible
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity Allergy Testing Allergy Injections DIAGNOSTIC PROCEDURES	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit CUSTOMER PREFERRED CARE (Home Host)	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit AETNA PREFERRED CARE	50% after deductible acted PCP. Covered according to standard claim practice. 50% after deductible 50% after deductible 50% after deductible NON-PREFERRED CARE
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity Allergy Testing Allergy Injections DIAGNOSTIC PROCEDURES Diagnostic Laboratory and X-ray	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit COVERE PREFERRED CARE (Home Host) Covered 100% deductible waived	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit AETNA PREFERRED CARE 30% after deductible	50% after deductible ected PCP. Covered according to standard claim practice. 50% after deductible 50% after deductible NON-PREFERRED CARE 50% after deductible
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity Allergy Testing Allergy Injections DIAGNOSTIC PROCEDURES Diagnostic Laboratory and X-ray If performed as a part of a physician office vis	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit COVERE PREFERRED CARE (Home Host) Covered 100% deductible waived	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit AETNA PREFERRED CARE 30% after deductible	50% after deductible ected PCP. Covered according to standard claim practice. 50% after deductible 50% after deductible NON-PREFERRED CARE 50% after deductible
Includes services of an internist, general phys Specialist Office Visits Includes services of an internist, general phys Pre-Natal Maternity Allergy Testing Allergy Injections DIAGNOSTIC PROCEDURES Diagnostic Laboratory and X-ray	sician, family practitioner or pediatrician. 10% after deductible sician, family practitioner or pediatrician, i Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit COVERE PREFERRED CARE (Home Host) Covered 100% deductible waived	30% after deductible f the physician is not the member's sele Covered 100%; deductible waived Covered as either PCP or specialist office visit Covered as either PCP or specialist office visit AETNA PREFERRED CARE 30% after deductible	50% after deductible ected PCP. Covered according to standard claim practice. 50% after deductible 50% after deductible NON-PREFERRED CARE 50% after deductible

EMERGENCY MEDICAL CARE	CUSTOMER PREFERRED CARE	AETNA	NON-PREFERRED CARE
	(Home Host)	PREFERRED CARE	NON-FREFERRED CARE
Urgent Care Provider	Refer to Aetna Preferred Care	30% after deductible	50% after deductible
(benefit availability may vary by location)			
Non-Urgent Use of Urgent Care Provider	Not Covered	Not Covered	Not Covered
Emergency Room	\$50 copay after deductible	30% after deductible	Same as preferred care.
Non-Emergency care in an Emergency	\$150 copay after deductible	Not Covered	Not Covered
Room			
Urgent Use of Ambulance	Covered 100%; deductible waived	Covered 100%; deductible waived	Same as preferred care.
HOSPITAL CARE	CUSTOMER PREFERRED CARE	AETNA	NON-PREFERRED CARE
	(Home Host)	PREFERRED CARE	
Inpatient Coverage	Covered 100% after deductible	30% after deductible	50% after deductible
The member cost sharing applies to all covere		· · · ·	
Inpatient Maternity Coverage (includes	10% after deductible for Physician	30% after deductible for Physician	50% after deductible
delivery and postpartum care)	Services; Covered 100% per	Services; Covered 30% per admissior	1
	admission for Facility services; after	for Facility services; after deductible	
	deductible		
The member cost sharing applies to all covere	ed benefits incurred during a member's ir	ipatient stay.	
Outpatient Hospital Expenses (including	Covered 100% after deductible	30% after deductible	50% after deductible
surgery)			
The member cost sharing applies to all covere	ed benefits incurred during a member's o	utpatient visit.	
MENTAL HEALTH SERVICES	CUSTOMER PREFERRED CARE	AETNA	NON-PREFERRED CARE
	(Home Host)	PREFERRED CARE	NON-PREFERRED CARE
Inpatient	Refer to Aetna Preferred Care	20% after deductible	50% after deductible
The member cost sharing applies to all covere	ed benefits incurred during a member's ir	npatient stay.	
Outpatient	Refer to Aetna Preferred Care	20% after deductible	50% after deductible
The member cost sharing applies to all covere			
ALCOHOL/DRUG ABUSE SERVICES	CUSTOMER PREFERRED CARE	AETNA	NON-PREFERRED CARE
	(Home Host)	PREFERRED CARE	NON-FREFERRED CARE
Inpatient	Refer to Aetna Preferred Care	20% after deductible	50% after deductible
The member cost sharing applies to all covere	ed benefits incurred during a member's in	npatient stay.	
Outpatient	Refer to Aetna Preferred Care	20% after deductible	50% after deductible
The member cost sharing applies to all Covere	ed Benefits incurred during a member's o	outpatient visit.	

OTHER SERVICES	CUSTOMER PREFERRED CARE	AETNA	
	(Home Host)	PREFERRED CARE	NON-PREFERRED CARE
Convalescent Facility	Refer to Aetna Preferred Care	30% after deductible	50% after deductible
Limited to 120 days per calendar year.			
The member cost sharing applies to all covere	d benefits incurring during a member's ir	npatient stay.	
Home Health Care	10% after deductible	30% after deductible	50% after deductible
Limited to 120 visits per calendar year. Includ	es Private Duty Nursing limited to 70 eig	ht hour shifts per calendar year.	
Each visit by a nurse or therapist is one visit. E	ach visit up to 4 hours by a home health	care aide is one visit.	
Hospice Care - Inpatient	Covered 100% after deductible	30% after deductible	50% after deductible
The member cost sharing applies to all covere	d benefits incurred during a member's in	patient stay	
Hospice Care - Outpatient	10%; after deductible	30% after deductible	50% after deductible
The member cost sharing applies to all covere	d benefits incurred during a member's o	utpatient visit	
Outpatient Short-Term Rehabilitation	10%; after deductible	30% after deductible	50% after deductible
Includes Speech, Physical, and Occupational 7	Therapy limited to 60 combined visits per	r calendar year	
Spinal Manipulation Therapy	10%; after deductible	30% after deductible	50% after deductible
Limited to 30 visits per calendar year			
Durable Medical Equipment	10%; after deductible	30%; after deductible	50% after deductible
Diabetic Supplies	10% after deductible	Covered same as any other medical	Covered same as any other medical
		expense.	expense.
Contraceptive drugs and devices not	Covered 100%; deductible waived	Covered 100%; deductible waived	Covered same as any other medical
obtainable at a pharmacy			expense.
Generic FDA-approved Women's	Covered 100%; deductible waived	Covered 100%; deductible waived	50% after deductible
Contraceptives			
Bariatric Surgery	Covered 100% after deductible	30% after deductible	30% after deductible
Transplants	Refer to Aetna Preferred Care	30% Preferred coverage is provided	50% Non-Preferred coverage is
		at an IOE contracted facility only	provided at a Non-IOE facility.
Mouth, Jaws and Teeth	Member cost sharing is based on the	Member cost sharing is based on the	Member cost sharing is based on the
(oral surgery procedures, whether medical or	type of service performed and the	type of service performed and the	type of service performed and the
dental in nature)	place of service where it is rendered	place of service where it is rendered	place of service where it is rendered
Out of Area Dependents	Coverage provided at the non-preferre	•	
FAMILY PLANNING	CUSTOMER PREFERRED CARE	AETNA	
	(Home Host)	PREFERRED CARE	NON-PREFERRED CARE
Infertility Treatment	Member cost sharing is based on the	Member cost sharing is based on the	Member cost sharing is based on the
-	type of service performed and the	type of service performed and the	type of service performed and the
	place of service where it is rendered	place of service where it is rendered	place of service where it is rendered
Diagnosis and treatment of the underlying med	1		•



PLAN DESIGN & BENEFITS

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Comprehensive Infertility Services	Member cost sharing is based on the	Member cost sharing is based on the	Member cost sharing is based on the
	type of service performed and the	type of service performed and the	type of service performed and the
	place of service where it is rendered	place of service where it is rendered	place of service where it is rendered

Coverage includes Artificial Insemination (limited to six courses of treatment per member's lifetime) and Ovulation Induction (limited to six courses of treatment per member's lifetime). Lifetime maximum applies to all procedures covered by any Aetna plan except where prohibited by law.

Vasectomy	Member cost sharing is based on the type of service performed and the place of service where it is rendered;	Member cost sharing is based on the type of service performed and the place of service where it is rendered;	Member cost sharing is based on the type of service performed and the place of service where it is rendered;
Tubal Ligation	Covered 100%; deductible waived	Covered 100%; deductible waived	Member cost sharing is based on the type of service performed and the place of service where it is rendered
PHARMACY	CUSTOMER PREFERRED CARE (Home Host)	AETNA PREFERRED CARE	NON-PREFERRED CARE
Pharmacy Plan Type	Aetna Premier Plus Open Formulary		
Retail	\$5 copay for generic drugs, \$25 copay for formulary brand-name drugs, and \$50 copay for non-formulary brand- name drugs up to a 30 day supply at Grand View pharmacy		Not Covered
	\$10 copay for generic drugs, \$50 copay for formulary brand-name drugs, and \$100 copay for non- formulary brand-name drugs up to a 90 day supply at Grand View pharmacy		



	PLAN DESIGN &		
	PROVIDED BY AETNA LIFE I	NSURANCE COMPANY	
Mail Order	Refer to Preferred Network	\$40 copay for generic drugs, \$80	Not applicable
		copay for formulary brand-name	
		drugs, and \$140 copay for non-	
		formulary brand-name drugs up to a	
		90 day supply from Aetna Rx Home	
		Delivery [®] .	
Aetna Premier Plus Specialty Drugs	The greater of 10% or \$125 per	The greater of 10% or \$125 per	
	prescription for a maximum 30 day	prescription for a maximum 30 day	
	supply for formulary drugs. The	supply for formulary drugs. The	
	greater of 10% or \$150 per	greater of 10% or \$150 per	
	prescription for a maximum 30 day	prescription for a maximum 30 day	
	supply for non-formulary drugs.	supply for non-formulary drugs.	
First prescription may be filled at Retail facilit			
Choose Generics - If the member or the phy	ysician requests brand when generic is av	vailable, the member pays the applicable	copay plus the difference between the
generic price and the brand price.			
Premier Plus Specialty Drugs			
Plan Includes: Contraceptive drugs and dev	vices obtainable from a pharmacy, Oral fe	ertility drugs, Diabetic Supplies.	
Premier Plus Precert included.			
Formulary Generic FDA-approved Women's	Contragontives asvered 100% in network	,	
		\$2,000 Individual	Not applicable
Prescription drug calendar year Payment		φ2,000 maividuai	
Limit (combined maximum for drugs receive	d		
at a customer preferred or Aetna preferred			
pharmacy			
	\$4,000 Family	\$4,000 Family	Not applicable
			and the effective of the could be a set to be a set of the set of
The family Payment Limit is a cumulative Pay			mbination of family members; nowever
no single individual within the family will be su			mbination of family members; nowever
		nt Limit amount.	mbination of family members; nowever

This plan does not cover all health care expenses and includes exclusions and limitations. Members should refer to their plan documents to determine which health care services are covered and to what extent. The following is a partial list of services and supplies that are generally not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.



All medical or hospital services not specifically covered in, or which are limited or excluded in the plan documents; Charges related to any eye surgery mainly to correct refractive errors; Cosmetic surgery, including breast reduction; Custodial care; Dental care and X-rays; Donor egg retrieval; Experimental and investigational procedures; Hearing aids; Immunizations for travel or work; Infertility services, including, but not limited to, artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents; Nonmedically necessary services or supplies; Orthotics; Over-the-counter medications and supplies; Reversal of sterilization; Services for the treatment of sexual dysfunction or inadequacies, including therapy, supplies, or counseling; and special duty nursing.

This material is for informational purposes only and is neither an offer of coverage nor medical advice. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. Aetna does not provide health care services and, therefore, cannot guarantee results or outcomes. Consult the plan documents (i.e. Group Insurance Certificate and/or Group Policy) to determine governing contractual provisions, including procedures, exclusions and limitation relating to the plan. With the exception of Aetna Rx Home Delivery, all preferred providers and vendors are independent contractors in private practice and are neither employees nor agents of Aetna or its affiliates. Aetna Rx Home Delivery, LLC, is a subsidiary of Aetna Inc. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change without notice.

Some benefits are subject to limitations or visit maximums. Certain services require precertification, or prior approval of coverage. Failure to precertify for these services may lead to substantially reduced benefits or denial of coverage. Some of the benefits requiring precertification may include, but are not limited to, inpatient hospital, inpatient mental health, inpatient skilled nursing, outpatient surgery, substance abuse (detoxification, inpatient and outpatient rehabilitation). When the Member's preferred provider is coordinating care, the preferred provider will obtain the precertification. When the member utilizes a non-preferred provider, Member must obtain the precertification. Precertification requirements may vary. Depending on the plan selected, new prescription drugs not yet reviewed by our medication review committee are either available under plans with an open formulary or excluded from coverage unless a medical exception is obtained under plans that use a closed formulary.

They may also be subject to precertification or step-therapy. Non-prescription drugs and drugs in the Limitations and Exclusions section of the plan documents (received after open enrollment) are not covered, and medical exceptions are not available for them. While this information is believed to be accurate as of the print date, it is subject to change.

Plans are provided by Aetna Life Insurance Company.