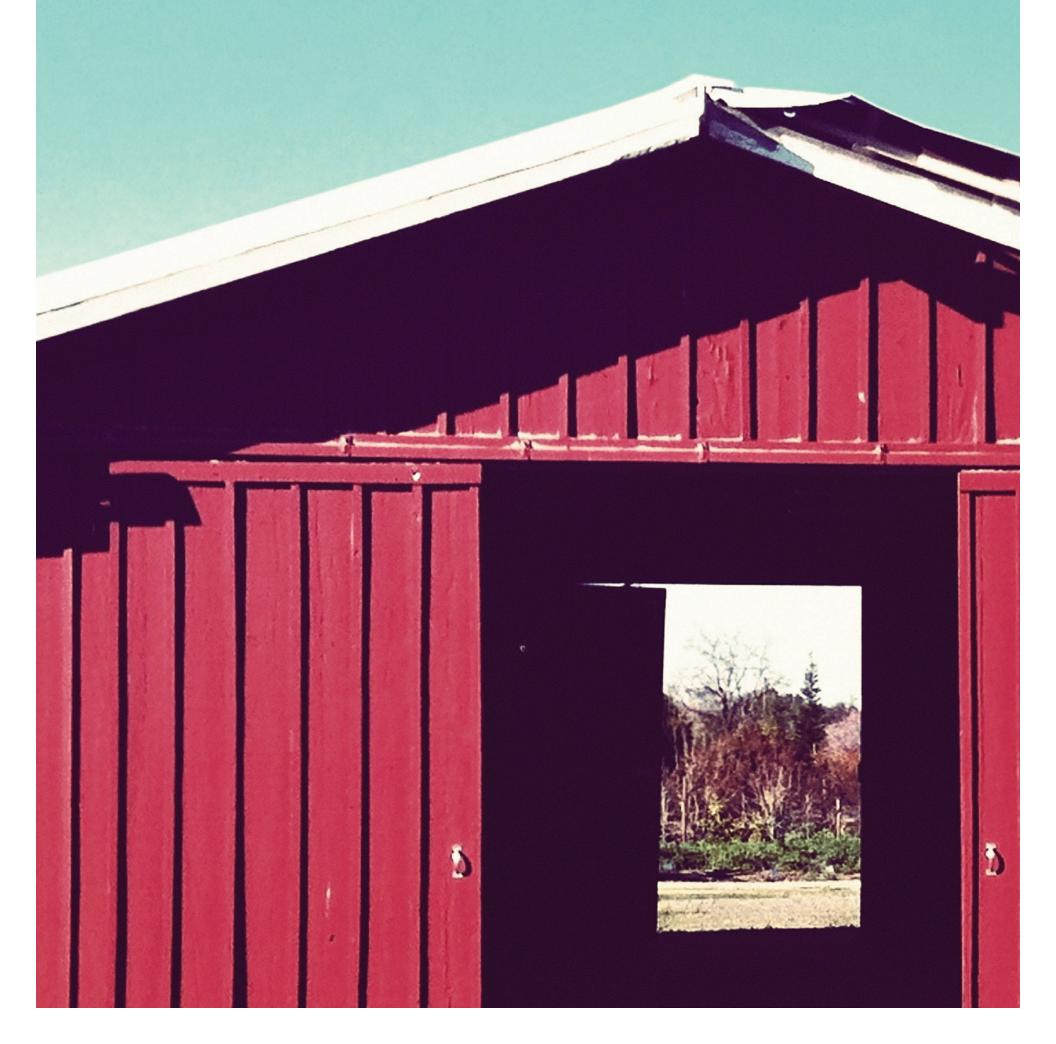
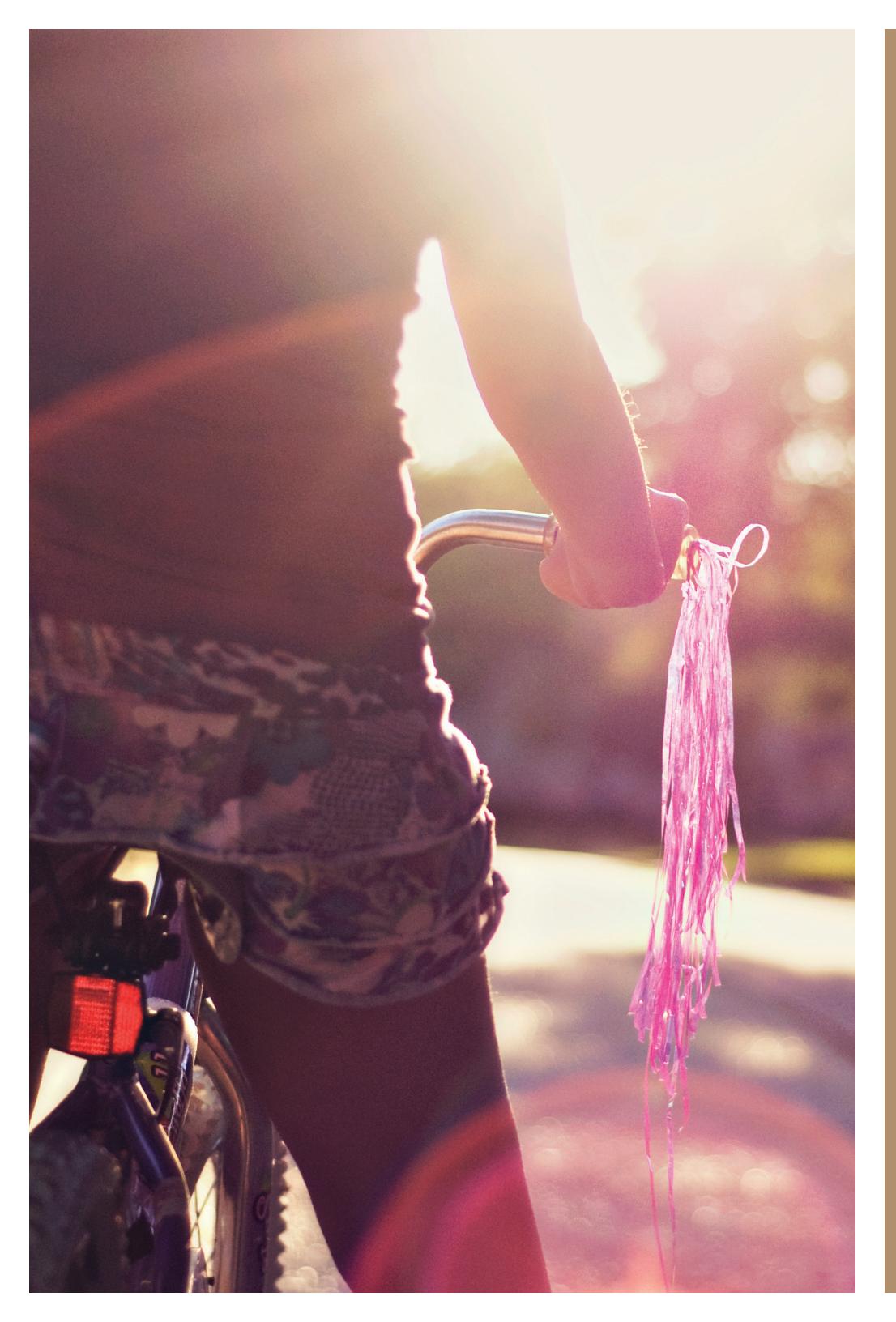




# (UN) COMMON GOOD





What unites us is greater than what divides us.

No one holds that truth closer to heart than Grand View. We're surrounded by fast-growing communities, yet we're anchored by deep, strong roots. We're proudly independent, yet we've built far-reaching relationships. We're an uncommon entity, yet we serve the common good. And that's how our team spent 2017, adding new facilities and strong partnerships, stretching to achieve our one, constant goal: Leading our community to a healthier future.

JEAN M. KEELER, JD
PRESIDENT & CEO







# WIDER

Our circle of physicians, employees and volunteers has grown to more than 3,000, helping us connect with patients like never before.



20 17

# GROWTH @ GRAND VIEW

An integrated physician network that harnesses the power of shared data. New urgent care centers. More physicians. More access. We've made uncommon progress this year.

Key services like cancer care, emergency services, women's health and orthopaedics are going strong. Just one example: We screen



# FASTER



We'll have three urgent care centers by the end of the year. Our new online registration reduces waiting room time.

# STRONGER

15,000 women for breast cancer every year.

Left to right: Andrea Pelligrino, MD, TriValley Primary Care – Western Bucks; Kim Kuhar, DO, Internal Medicine; Suzann Szewczak, DO, Family Medicine at Lederach, a Grand View Medical Practice; Kevin Reinold, MD, TriValley Primary Care – Western Bucks

# THE ARRIVAL of WHOLLY~INTEGRATED HUMAN CARE

Note, we didn't say patient care. Or clinical care. Because even though the new Grand View Healthcare Partnership is based on bits and bytes and electronic medical records, even though we've just been named one of America's "Most Wired" hospitals, our electronic wizardry is, emphatically, about people.

# HERE'S HOW IT WORKS.

Our silent hero is the electronic medical record that swiftly, securely informs physicians of their patient's tests and procedures. So now, your family doctor is automatically connected to your specialist. There's less waiting, less paperwork, fewer unneeded visits, and quicker answers than just a few years ago.

# A HEART-STOPPING THEORETICAL.

Imagine this: Your spouse has sudden shortness of breath at 3 o'clock on Saturday morning. You rush to the ER. The Department of Emergency Medicine posts diagnoses, notes and test results for your primary care doctor. A paperless prescription heads to your pharmacy. Come Monday, your primary refers you to a cardiologist nearby, and you get the appointment faster, with less fuss.

Right here, in your own neighborhood, you have received "Most Wired" care. And for the first time since Friday night, you can exhale.

This is human. This is good.



# A DOCTOR'S OFFICE

# 41 MILES WIDE

Working in the space between life and death has a way of grounding a person. Lori Rousche, Medical Director of the Grand View Hospice Program, doesn't use fancy language; she has spent a lifetime finding ways to tell people the truth. So when she describes anything as "revolutionary," you stop. And you listen.

# So, what's going on here? How would you describe the Grand View Healthcare Partnership to a layperson?

LR: Well, it's certainly an unusual setup. There's a whole network of doctors, some of them employees of Grand View, and others working for private practices like mine. We've all joined together now, communicating online in real time, for the benefit of our patients. It's almost like all your doctors are in one huge office. Really, it's revolutionary.

# What's in it for the patients? What has the partnership changed?

LR: There are so many benefits. Patients get better, faster access to specialists. We cut down on duplication of efforts—like two doctors ordering the same blood work for the same patient. And there's this almost instant flow of information. We have a highly secure texting app, so your family doctor can quickly text a specialist who has signed on to our care agreement, and you won't have to wait too long to be seen.

# Care Agreement?

LR: It's a signed agreement that says, basically, we all share certain standards. Together, we've got the patient's back.

# Wow. What's the end goal?

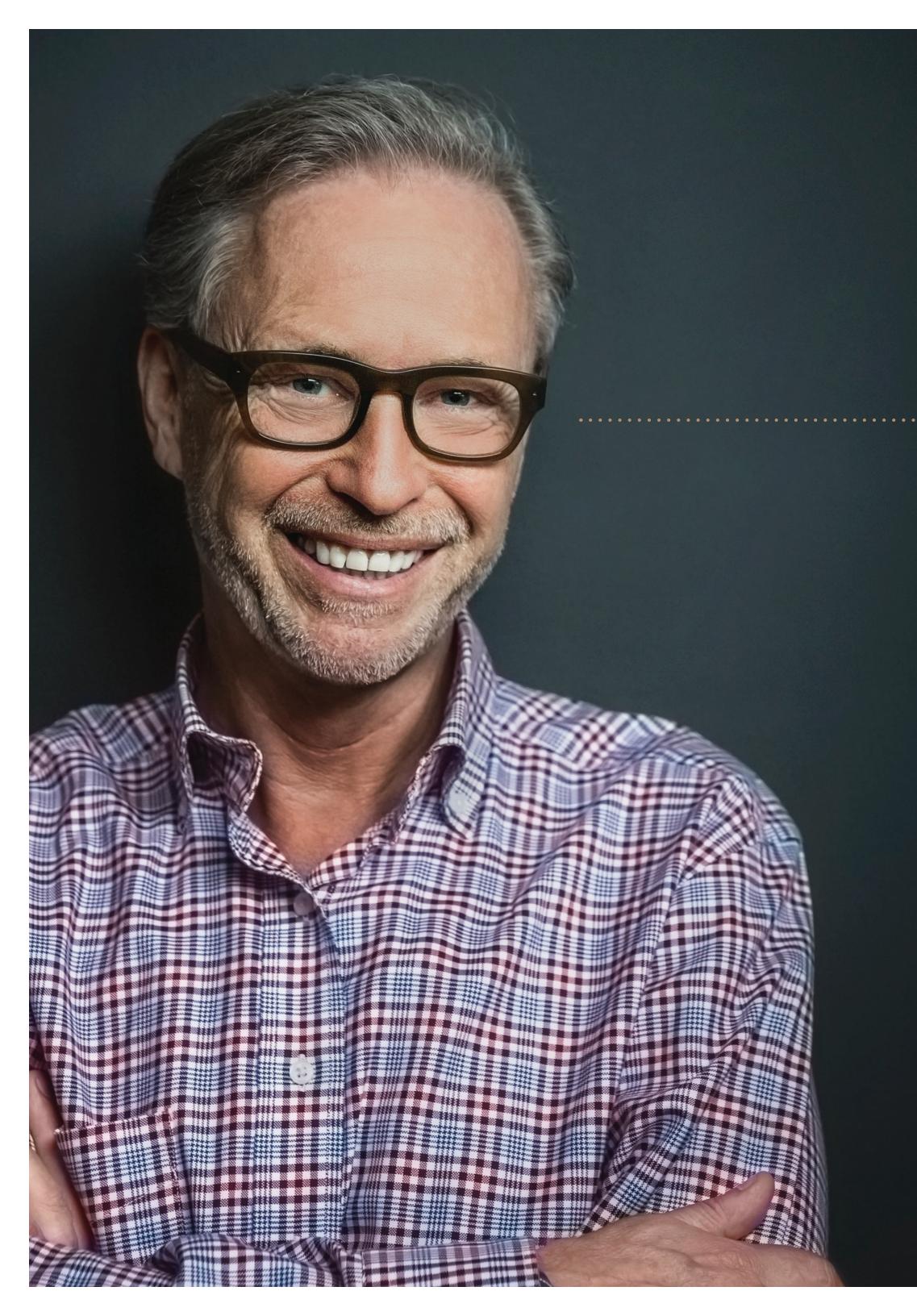
LR: We want everyone to have more access to healthcare—but less time in the hospital. Think about that! We're a hospital that wants to help you stay out of the hospital! What we call quality metrics are critical, too. We are now a more cohesive unit, so we can offer more efficient care, which reduces the need for emergency care and re-admissions and ultimately costs less.

# Why Grand View? Why did you come here?

LR: Grand View is a wonderful hospital. I know it. My patients know it. That's why.

Lori E. Rousche, MD, is the Medical Director of Grand View's Hospice and Palliative Care programs. She is board-certified in Family Medicine and is a partner at TriValley Primary Care – Indian Valley. She has that good-doctor gift of making you feel better, just talking to her.





# TODAY IS BRYAN'S 25 BIRTHDAY

Right now, he's a clean-shaven young guy, sitting in a Sellersville coffee shop snapping pictures of his ham sandwich and looking forward to his party. He can't imagine, ever, his gray-bearded future self on the left. But we can. In fact, anticipating Bryan's needs at every stage of life—offering him a continuum of care—is what we do best.

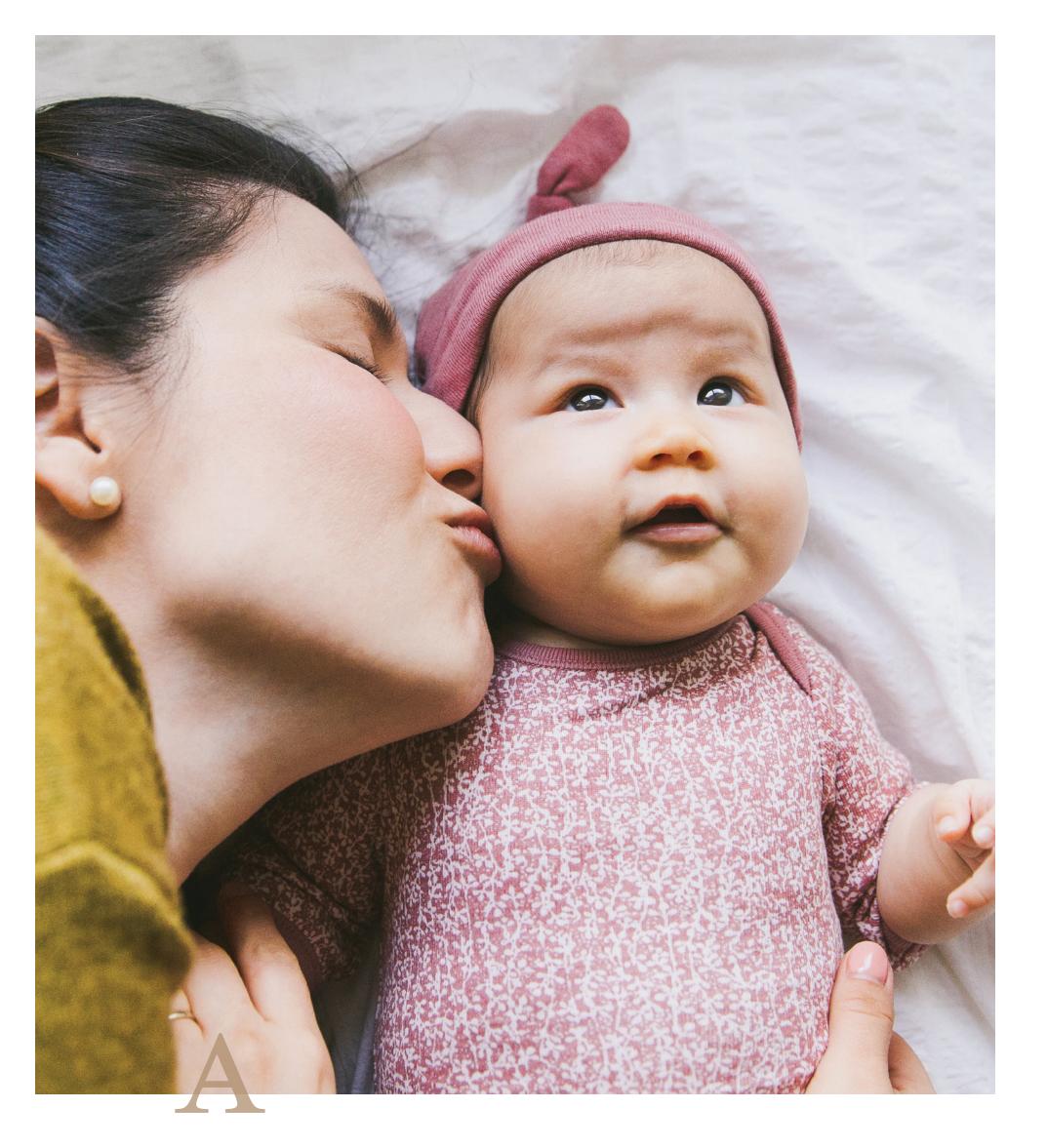
# WE'RE IN THIS TOGETHER.

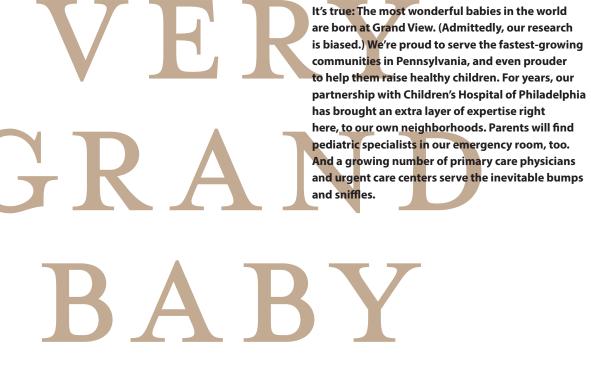
One of our urgent care centers will be there when Bryan sprains his ankle skateboarding (again). And while he doesn't know it yet, that pretty red-haired stranger three tables away will become his wife; she will give birth to their children at Grand View, and these kids can see pediatricians and specialists right here in Bryan's neighborhood.

# LOVE. HOPE. TECHNOLOGY.

The years will pass. Someday, we'll be nudging Bryan about his cholesterol and helping him find a workout routine his arthritic ankle can manage. And on that day in 2055 when Grandpop Bryan gets a hip replacement with some technology we can't even imagine in 2017, we'll be here for him too. This is, after all, the mission and passion and genius of a community hospital—to see our neighbors through good times and bad, close to home. This is why we get up in the morning, or the afternoon, or the middle of the night.

For now, happy birthday, Bryan. And hey, did you notice the salads on the menu?





Still, these rush-to-the-doctor moments are just part of our relationship with families. Parents need armfuls of resources, so we offer them, including classes, tips, nutrition counseling, daycare, a chance to meet other frazzled moms and dads, a chance to be heard. It takes a village, and it takes a Grand View.

# NOBODY KNOWS YOU QUITE LIKE YOUR

Because we live in community with our neighbors, we know our community health challenges particularly well. Not surprisingly, it's the same daunting list of issues that confound many Americans: obesity, cardiovascular disease, depression, lung disease, missed cancer screenings, untreated behavioral health. Increasing access for all will help us climb these mountains, so we're increasing outpatient facilities and making them more convenient than ever. We grow where need grows. And we'll continue to serve our neighbors in an uncommon way.

**NEIGHBORS** 





GRAND VIEW
URGENT CARE QUAKERTOWN



**OUTPATIENT CENTER** 



SELLERSVILLE
OUTPATIENT CENTER



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SELLERSVILLE



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GRAND VIEW
HEALTH CENTER –
CHALFONT



GRAND VIEW
URGENT CARE CHALFONT



# WHAT WE DO FOR OTHERS, WE DO FOREVER



You don't have to be wealthy to be a donor, but when you give, you feel rich indeed. Maybe it's because you know that now, some small part of you will live forever. To all the people who've known this uncommon pleasure, we extend our warmest thanks.

Please visit gvh.org/uncommongood to join them.

# **The Visionary Society**

Recognizing individuals who have planned a bequest, created a gift annuity, established a charitable trust, or in some way provided for a gift that will live on in perpetuity.

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Charles H. and Luella F. Vogel

of these farsighted individuals between

July 1, 2016 and June 30, 2017.

Esther C. Schlosser

# The Charles J. Manderfield Society

Charles J. Manderfield was a quiet man whose simple lifestyle gave little hint of his true means or his generosity to Grand View Health. This society, named in his honor, recognizes those donors whose lifetime of giving reflects Mr. Manderfield's commitment to charity. Outright gifts to Grand View Health and the Grand View Health Foundation or payments on pledges received through June 30, 2017, and totaling \$25,000 or more are honored and recognized here.

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